

Serengeti Kuhama Camp – Seronera (Makoma Area)

2022 Full board RACK Rates in US \$ (only accommodation rates are commissionable)

The STO rate for the service to be provided by the service provider to the client shall be as per the below rates:

Full board	High season (01st Jan -31st March) & (01st June -Dec 31st)	Low season (01st April-31st May)
Single	300	295
Per person sharing	210	205
Third bed	210	205

- Rates Include:** Full board accommodation and TDL, a bottle of water in the room, tea and coffee in the lounge area.
Rates Exclude: Camping fees inclusive of VAT, Park fees, Drinks, Laundry & Other personal expenses.

- Children Policy: Camping fees excluded & TDL included**

Period	High season (01st Jan -31st March) & (01st June -Dec 31st)	Low season (01st April-31st May)
Child under 12 yrs sharing with 1 or 2 Adults:	145	140
Child under 12yrs in own room:	163	158

Meals: Extra Lunch box: \$20
Hot Lunch: \$25

A. Bush lunch/Bush dinner: Bush meals are a real restaurant set-up in the wilderness with chairs, tables, table cloth, porcelain, glassware, silver cutlery, a chef overseeing live cooking and waiters. The private bush meal site is carefully appointed to provide an environment of exclusivity and bring guests closer to nature in the fresh air.

Pax	1	2	3	4	5	6
Price per person for @ of	\$ 228.00	\$ 153.00	\$ 127.00	\$ 119.00	\$ 107.00	\$ 102.00

B. Walking safari: Guided walking safari accompanied by guides, armed ranger and a Maasai warrior is an excellent break from game drives, where you will learn several fascinating facts about nature, birds, reptiles, insects and medicinal uses of local plants which you may not fully appreciate from the seat of your safari car.

Pax	1	2	3	4	5	6
Price per person for @ of	\$ 148.00	\$ 91.00	\$ 72.00	\$ 63.00	\$ 57.00	\$ 53.00

- Festive Supplements:**

US \$ 30 per person per day on 24th, 25th, 26th, 31st December and 1st January
 US \$ 25 per person per day on 15th April 2022 to Monday 18th April 2022 inclusive

- Single Room Rate Policy:**

TNS Hospitality will confirm up to a maximum of **Two Singles** per booking at single room rate. Any additional single rooms will be charged at double room rate

5. Cancellation Policy:

The rate for Cancellation, Reduction in Numbers of Pax or Room Nights shall be as follows based on the total invoice amount:

A. LOW SEASON (April & May)

- From 45 to 30 days notice: 25%
- From 29 days to 15days notice: 50%
- From 14 days to no-show: 100%

B. HIGH SEASON (rest of the year)

- From 60 to 45 days notice: 25%
- From 44 to 30days notice: 50%
- From 29 days to no-show: 100%

6. Group Policy

Complimentary accommodation will be granted to bona fide tour Leader on the basis of 'Half Twin' after 15 full paying pax excluding Tourism Development Levy, and taxes on accommodation provided it is pre-booked and confirmed. In this case T/L rate is \$ 34.00 per person sharing per night during high season (01st Jan-31st March & 01st June-31st Dec) and \$ 33.00 per person sharing per night during the low season period (01st April – May 31st). Single room supplement, Bed night Levy and taxes on accommodation are applicable for the T/L staying in own tent. Rates for T/L in a single tent is \$126.00 per night during high season (01st Jan-31st March & 01st June-31st Dec) whereas in low season (01st April – May 31st) the rate will be \$ 123.00 per night per T/L in own tent. Due to the small size of the property a maximum of 1 T/L will be granted Complimentary accommodation. Rates are exclusive of camping fees.

7. Payment Policy:

50% deposit is required to confirm a booking with balance payment due 45 days prior to arrival during the low season & 60 days prior to arrival in high season. For all requests made within 45 days from arrival date 100% payment shall be required to confirm the booking.

8. All requests/confirmations/amendments or cancellations must be done in writing.

9. **Provisional bookings:** Any provisional booking made more than 45 days prior arrival shall be released automatically after 7 days, with no notification or follow up from ourselves. Less than 45 days we shall only hold provisional bookings for 48 hours.

10. TNS Hospitality will honor a booking and issue a confirmation voucher only when full payments have been received and vice versa.

11. In the event of any increase in VAT, Training Levy, Service charge, adverse cost, exchange rate, camping fees, conservation or park fees we reserve the right to adjust the contracts accordingly with immediate effect without prior notice

12. Insurances and Others

All guests must have a comprehensive medical and travel insurance when staying in our facilities. The insurance should cover them for medical/emergency evacuation/baggage loss/flight delay/repatriation/ changes on trip due to circumstances out of our control/ 3rd party amendments or cancellation/change of itinerary/cancellation of safari/theft and

other events that might incur a cost or increase of costs which will be deemed to be payable in full in advance if such a case should arise.

13. Miscellaneous Terms and Conditions

- i. If the terms and conditions of this booking agreement are fully implemented and complied by both parties, none of the parties shall lodge any claims against the other in respect of this agreement
- ii) The binding terms and conditions of this agreement shall be marked to take effect for enforcement from the date and day the booking request was made by the Agent to the Service Provider.
- iii) In the event of any misunderstanding between the parties arising out of this agreement, the parties shall settle the dispute amicably by negotiation between themselves or by the mediator appointed mutually by the parties.
- iv) This agreement for Reservations and Payment Terms shall be governed and construed in accordance with the laws and regulations of the United Republic of Tanzania. And in the event the parties have failed to settle the dispute arising out of this agreement by negotiation their matter shall be referred by any of the parties to the Court of the United Republic of Tanzania for settlement

FOR TNS HOSPITALITY SIGNED BY:

Name: _____
 Signature: _____
 Designation: _____
 Date: _____

SIGNED BY: Company Name: _____

Name: _____
 Signature: _____
 Designation: _____
 Date: _____